

Harbor Reef Cancellation policy

It is the policy of the Harbor Reef Lodge, to require customers to make a prepaid deposit equal to 50% of the total cost of the reservation. This may be accomplished by credit card transaction or wire transfer.

Cancellation Policies:

Low & High season (**Non Holiday period**)

- More than 30 days prior arrival full refund less \$25 penalty fee
- 30-14 days prior to arrival, 1 night penalty
- Less than 14 days prior to arrival, full penalty of the total amount deposit plus 1 night penalty.

Peak season (**Holiday Period – Dec. 18–Jan.2 & 7 days at Easter**)

- More than 45 days prior arrival full refund less \$25 penalty fee
- 45-30 days prior to arrival, 1 night penalty
- Less than 30 days prior to arrival, full penalty of the total amount deposit plus 1 night penalty.

NOTES

If you decide to cancel your reservation for some reason but you are still coming any other time we can put “on hold” your deposit and rebook your stay again within one year.

All cancellations must be send by e-mail to reservations@harborreef.com or by fax to 011 (506) 682 0060.

Children Under 6 years old stay free.